

# Court Booking and Etiquette Guidelines

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## Pre-book a court online

1. Courts 1 to 8 can be booked online using Club Manager – click *Courts > Bookings*.
2. Today's bookings are shown by default. Navigate right to book up to 3 days in advance.
3. Bookings open at 9:00am. Popular times, 6pm to 8pm, disappear quickly.
4. **Cancellations must be completed before the allocated time** as a courtesy to other club members.

**Tip:** Use *Courts > Bookings > Watch* for an email notification when a timeslot is freed up.

Court 11	Actions
Order of Play (17:00)	Watch?
Order of Play (17:30)	Watch?
Order of Play (18:00)	Watch?
Order of Play (18:30)	Watch?
Order of Play (19:00)	Watch?

5. You can book a maximum of twice a day, 7 times in a calendar week.
6. Junior members are only permitted to play at the weekend and before 6pm weekdays.

## Singles bookings

7. Select a time then enter the booking details in the popup window.
8. Select your opponent's name from the members list shown.
9. Singles games can be booked for up to 1 hour – make sure to **Extend** to override the default 30-minute timeslot.
10. Players must be on-court **within 10 minutes** of the selected time in order to keep the booking. After that the court is available to waiting players.

## Doubles bookings

11. Doubles matches can be extended to 90 minutes – press *Extend* twice.
12. If only two players show, then the court must be relinquished after 1 hour if others are waiting to play.

## Guest bookings

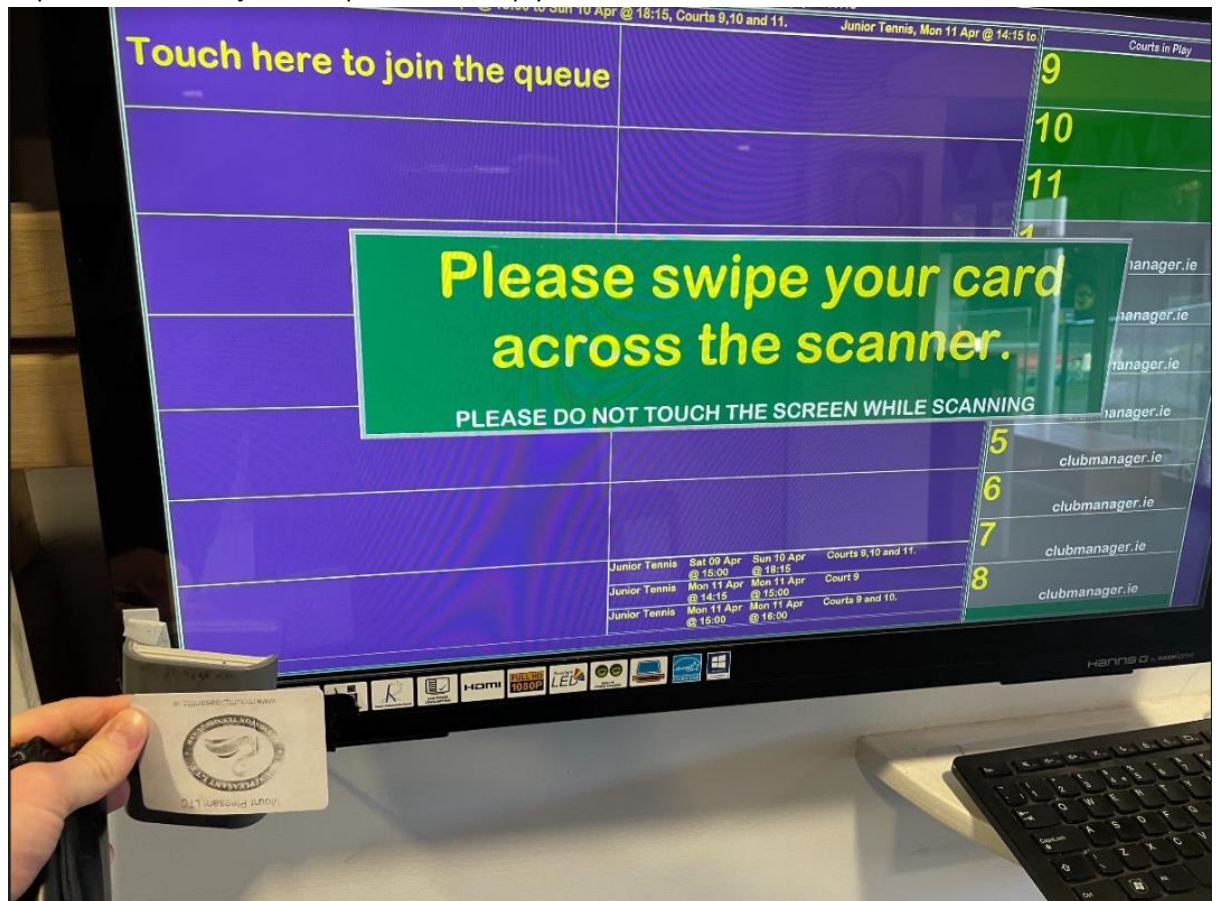
13. Members are permitted to bring guests during off-peak hours (excludes weekdays 6 to 8pm, 10 to 1pm weekends). A €7 fee is payable before going on court.
  - a. Paypal: <https://paypal.me/MtP164>
  - b. Smart Club: [Smart Club Cloud](#) > Events > Visitor Fee
14. A visitor may play **once per month**.

Many of these guidelines are enforced automatically by the booking software. For other breaches, the Tennis Committee may sanction offending members.

## Order-of-play courts

Courts 9 to 11 are first-come-first-served and cannot be booked in advance, perfect if you plan a game last minute. Bookings are managed by scanning your membership card at the screen inside the front door.

1. Tap 'Touch here to join the queue' then tap your card.



2. Tap a person's name to join an existing booking.
3. These courts are reserved for those who are at the clubhouse, available to play. Players must be on-court **within 5 minutes** of a court being assigned. Assignments can be viewed online at [courts.mountpleasantltd.ie](https://courts.mountpleasantltd.ie).
4. If you are playing a challenge (see below) or finish early, please **release the court** by tapping your name and swiping, otherwise queuing remains blocked for that court.

## Playing a challenge or competition match

Ladder and competition matches may extend to a full 3 sets. These are facilitated as follows:

### Order-of-play courts

These courts are recommended. Select *Challenge* when booking. This holds the court indefinitely so please remember to release the court after you finish. See instructions above.

### Prebooked Courts

Outside of core hours (weekdays 6 to 8pm, weekends 10am to 1pm), back-to-back court reservations can be used.

## League match precedence

League matches are important to the club and have precedence over any other court booking. Team captains aim to book courts for the expected duration. If a match overruns, however, they continue to have precedence.

Match disruptions should be minimised. Adjacent courts which come free may only be used if no other court is available.

## Etiquette

1. Don't walk behind a court when a point is still in play. Wait until the point is over, then cross quickly. This applies to courts 5 and 6 where the path is close to the court.
2. Talk quietly while in play or beside any court that is in use. This applies to the balcony which is adjacent to courts 1 and 2.
3. If people are already on your court, don't disturb them until their time is up. Allow the point in play to be completed or the game if it is near completion.
4. Phones should be on silent while on court.
5. Wear **non-marking tennis shoes**. Other shoes may damage the court.
6. Call the lines on your own side and let your opponent hear the call. If the ball is good say nothing and play on.
7. Challenge your opponent's call by asking if they are certain.
8. If you're not sure of a call and your opponent is, then concede the point.
9. If there is disagreement, offer to replay the point.
10. If play is interrupted, by a stray ball for example, then play a let.
11. The server is responsible for keeping score in a game.  
**Tip:** Call the score before each point to avoid disagreement.
12. If there is disagreement, then track back the points. If necessary, go back to the last point you both agree on.
13. Recognised tennis attire should be worn on court. Note that whites may be needed when playing at other tennis clubs.